SBA Error Codes

The SBA system is reporting many different validation errors that prevent an application from proceeding to further SBA decisioning. Many remain unresolved. These can occur at multiple stages of processing: a) initial submission / validation b) SBA re-validation c) SBA decisioning

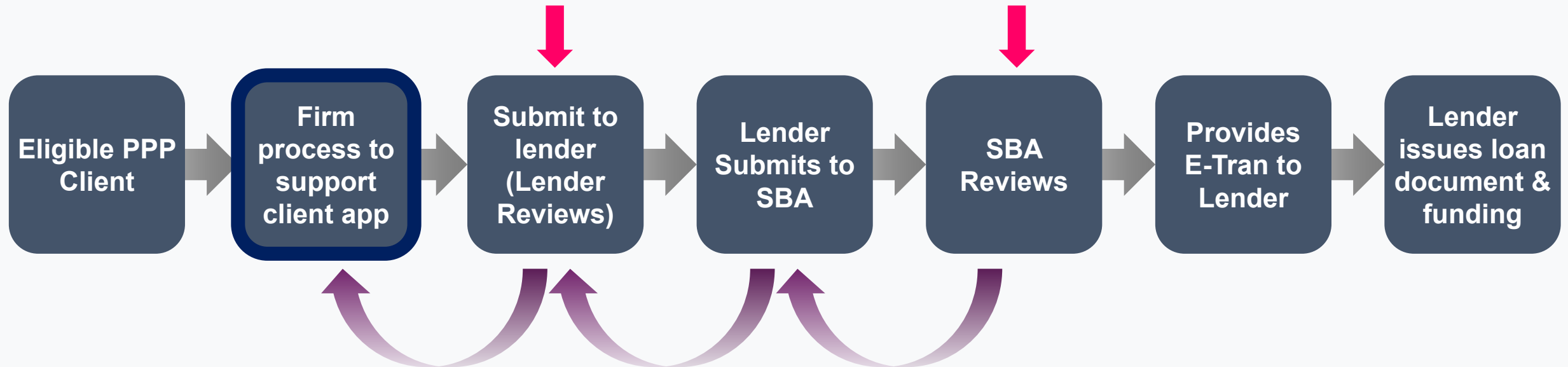| Error Number	Error Descriptions
—	This Borrower has already provided an application for a PPP Loan.
E0094	SBA has determined that there is a mismatch between business TIN/SSN and Borrower TIN/SSN. Please ensure that the correct TIN/SSN type is selected for the business and all principals.
E0020	First PPP Loan was booked under an SSN or EIN Type that is not the same as the loan you are now attempting to enter. These values must match for your submission to move forward.
E0017	The PPP First Draw SBA Loan Number cannot be verified; please validate with your Borrower that the First Draw SBA Number is disbursed and in the appropriate status within ETRAN.
E0196	SBA has determined that there is likely a problem with the principal ownership percentage. Please ensure that the ownership percentage for this business type equals 100%.
E0016	Please double check the SBA Loan Number and Loan Amount.

60+ other error codes encountered

Key Challenges Communicated to SBA in AICPA Letter

1. **Challenges with PPP Applications being Denied Acceptance into E-Tran System**
   - Validation checks causing very high numbers of applications to be denied acceptance
   - Current resolution process is not clear and could take more than a week

2. **SBA Processing Delays for Applications Successfully Submitted into E-Tran System**
   - Overall it appears 20-30% of all successfully submitted applications are being flagged for additional review
   - Current resolution process is not clear and could take more than a week

3. **SBA Capping of PPP Draw One & Draw Two Loan Amounts**
   - A loan eligibility amount cap of $35k per employee for both Draw One and Two applications
   - Clear guidance needs to be put in place around these caps

4. **Need for Broad SBA Communication on available funding and timing expectations**
   - Need to communicate that the $284.5 billion allocated by Congress is sufficient
   - Set expectations on timing to receive an approved Draw One or Two loan could take a couple of weeks due to validation checks & issues with SBA system

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PPP Firm to Lender Workflow

Very important for all information
to be double-checked – SBA process
for post-submission corrections is
tedious / still unclear

Processing errors
(~30%)

| Eligible PPP Client | → | **Firm process to support client app** | → | **Submit to lender (Lender Reviews)** | → | **Lender Submits to SBA** | → | **SBA Reviews** | → | **Provides E-Tran to Lender** | → | **Lender issues loan document & funding** |

Lender or SBA returns application for more information

(Process could take days to weeks)

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PPP Processing Timeline

Minutes	>	Minimum 48 hrs	>	Up to 10 days	>	Up to 10 days	>	About 48 hrs

Minutes

Complete the Government Declarations and eSign sent by the client's CPA firm.

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Minimum 48 hrs

Submission into SBA and timeframe for SBA decision to be made is no less than 48 hours.
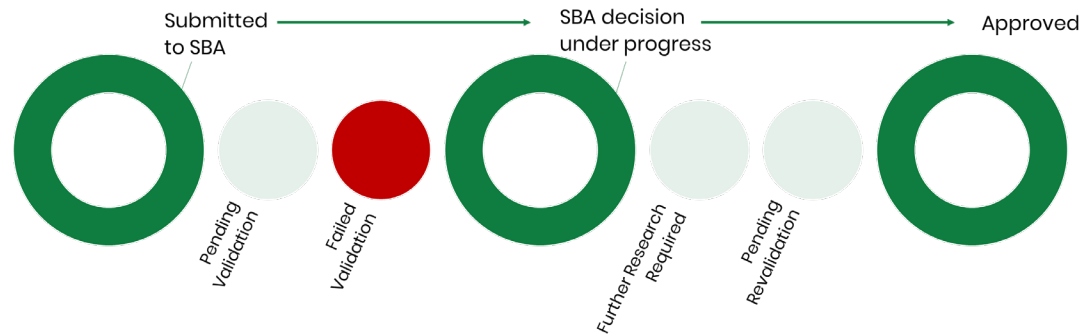
Biz2Credit Account

Up to 10 days

Client's application is approved and the final verification process begins. Client must provide ACH details and any outstanding documents or clarifications during this time.

Up to 10 days

Loan agreement is generated and sent to the client for eSign. Approximate processing times are 6-7 business days right now.

About 48 hrs

Funds are sent to the client's account via ACH or wire transfer. Processing may take up to 48 hours.

Client's Bank Account

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Processing Detail: Key Statuses

Submitted to SBA → SBA decision under progress → Approved

Pending Validation · Failed Validation · Further Research Required · Pending Revalidation

Submitted to SBA
Processing times vary. SBA decisions take no less than 48 hours, and often greater than 1 week. Any validation errors will cause longer delays and may require manual resolution with the client and funding specialists, including further documentation .

Accepted by SBA
If an application requires further information after verification, clients will be contacted about the requirements and may be requested to provide documentation to authenticate their identity and the application data.

SBA Approval → Loan Closing → Funded

Ready for Review · More Information Needed · Information Under Review · Contract Pending · Contract Signed · Sent to Accounting